

County of Sonoma Permit & Resource Management Department

October 27, 2021

James & Sarah White 59 Sylvan Way Peidmont, CA. 94610 SENT VIA EMAIL <u>sarah.white01@gmail.com</u>

RE: File No.: TVR21-0156 Site Address:1033 Westside Rd., Healdsburg APN:110-350-013 TOT: 4220N

Your request for issuance of a Transient Vacation Rental Permit for the property referenced above has been approved. **Vacation rental activities, when not restricted by local Health Orders (see below for resources on COVID-19) or other regulations,** must operate in accordance with the required performance standards and use limitations provided by this permit, pursuant to County Code Section 26-88-120 (Vacation Rentals). Please note that at this time, the use of your property to host visitors may be restricted by one or more local or state Health Orders. Courtesy notifications have also been sent to your surrounding neighbors explaining the performance standards applicable to your permit.

The enclosed Rules and Performance Standards applicable to your vacation rental must be displayed within six (6) feet of the entry door in a prominent location inside the vacation rental to inform renters of the rules that apply to the vacation rental use. All advertising information pertaining to this vacation rental property must be consistent with the standards and limitations listed on your permit, including the maximum number of day and night time occupants, required parking spaces, and established quiet hours. Your Transient Occupancy Tax (TOT) certificate number must also be referenced on all related rental listings. This information may be disclosed at the end of your listing descriptions.

Be advised that the designated property manager or rental contact person must be available 24 hours a day, 7 days a week, to respond to any calls and/or complaints regarding your vacation rental unit. The contact must be available to respond on-site within 60 minutes of receiving a complaint, or within 30 minutes during quiet hours (10:00 p.m. to 7:00 a.m.). Whenever a complaint is received, a property manager is to report explaining the complaint and how it was resolved using the County's website (below). Failure to respond to and address received complaints may result in the loss of your permit. Any changes to your designated property manager/24-hour contact requires prior authorization from Permit Sonoma. Proceeding with incorrect or outdated contact information on file with the County may result in loss of your permit.

For additional information on restrictions and special requirements during the COVID-19 event and related Health Orders, including limitations on short-term transient rentals, please visit https://socoemergency.org/.

For regular vacation rental operation information, please see <u>http://sonomacounty.ca.go/Vacation-</u><u>Rentals/</u>

Thank you for your efforts to ensure that your vacation rental business respects the residential quality of the area in which it is located, while also providing a wonderful opportunity for visitors to enjoy Sonoma County.

Sincerely,

Project Planner

Enclosure: Vacation Rental Rules and Performance Standards